



CeRTNA

PARTNERS GROUP

Welcome!



PARTNERS GROUP

Agenda

- »» Contacts Update
- »» Submitter Audit
- »» IT Update
- »» APEX Feature Update
- »» eRecording Opportunities Update
- »» Token Returns

County/Agent

CeRTNA Contacts Update

General

greg.dapkus@certnaca.gov

rich.sherman@certnaca.gov

URGENT
COMMUNICATIONS

Call or Text: 714.400.8188

Call: 657.216.1402

Microsoft Teams Message/Call:

greg.dapkus@certnaca.gov

Agent Submitter Audit

Vetting all Submitters to Current Standards

- » Verifying the Following:
- » Entity – If Inactive, will terminate immediately
- » Signer – Must be able to legally bind the entity
- » Address – Verifiable with SOS, Bar Assoc, Website
- » Declaration – Must be the type of submitter declared
- » COI – Insured must match submitter name and address

County/Agent

IT UPDATE

User Security

- »» Logout Enforcement
 - Logout all APEX logins nightly
 - Timeframe: 2-3 weeks
 - Next APEX update
- »» Inactive User Suspension
 - Suspending inactive users (>90 days)
 - Timeframe: January 1 , 2026

County/Agent

IT UPDATE

Recent Changes

- »» APEX February update
 - Automatic Certificate renewals
 - Duplicate response error message
- »» Server Upgrades
 - ERDS DC servers upgraded
 - Increased capacity and reliability
- »» Certnaca.gov
 - Email – new GCC Tenant
 - Teams messaging and meetings

County/Agent eRecording Opportunities

»» County Websites

- Do county websites include eRecording info?
- eRecording with CeRTNA Counties page
 - <https://www.cernaca.gov/erecording-with-certna-counties>

»» Santa Cruz does!

- Santa Cruz website
 - <https://www.recorder.santacruzcountyca.gov/Services/DocumentRecording.aspx>

County/Agent Token Returns

» **Please only use FED EX, UPS, or USPS Priority**

- \$100 Insurance is included
- Envelopes via regular mail have had tokens removed before being delivered.
- Return to:
CeRTNA
C/O Santa Cruz County Recorder
701 Ocean Street, RM 230
Santa Cruz, CA 95060



Open Discussion



Date and Time for Next Meeting

CRAC Annual Conference

rich.sherman@certnaca.gov

greg.dapkus@certnaca.gov



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Thank You!