



CeRTNA

PARTNERS GROUP

Welcome!



PARTNERS GROUP

Agenda

- » Submitter Audit
- » IT Update
- » APEX Feature Update
- » Copy Requests
- » Multi-Title Docs
- » Open Discussion

County/Agent

CONGRATULATIONS!!

**Lake County LIVE
with CeRTNA**

County/Agent FY2025 Review

»» 422143 ERDS Transactions

- 692026 Recorded Documents
- 166549 Rejected Documents

»» 44878 G2G Transactions

- 190100 Recorded Documents
- 2877 Rejected Documents

»» 295 New Submitters

County/Agent

CeRTNA Contacts Update

General

greg.dapkus@certnaca.gov
rich.sherman@certnaca.gov

URGENT COMMUNICATIONS

Call or Text: 714.400.8188

Call: 657.216.1402

Microsoft Teams Message/Call:

greg.dapkus@certnaca.gov

Agent Submitter Audit

Vetting all Submitters to Current Standards

- » Verifying the Following:
- » Entity – If Inactive, will terminate immediately
- » Signer – Must be able to legally bind the entity
- » Address – Verifiable with SOS, Bar Assoc, Website
- » Declaration – Must be the type of submitter declared
- » COI – Insured must match submitter name and address

County/Agent

IT UPDATE

User Security

- »» Logout Enforcement
 - 30-minute idle timeout
 - Logout all APEX logins nightly
 - Timeframe: 2-3 weeks
- »» Inactive User Suspension
 - Suspending inactive users (>90 days)
 - Timeframe: January 1 , 2026

County/Agent

IT UPDATE

Recent Changes

- » APEX September update
 - Automatic Logout
 - Days of the Week
 - Agents Working hours
- » Network Upgrades
 - New firewalls and switches
 - Cloud WAF delayed

County/Agent

IT UPDATE

Upcoming Changes

- »» Certificate Vendor Change
 - PKIaaS
 - Timeframe: Q1 2026
- »» Simplifile Automation
 - MOU/COI automation
 - Remote Folders
- »» CDT Partnership
 - SOCaaS
 - CeRTNA.ca.gov

County APEX Feature Update Submitter Recordation Summary Report

Submitter Recordation Summary				
1/13/2025 - 1/13/2025				
ID	SUBMITTER NAME	CITY, STATE	SUB TYPE	DOCS
66	[REDACTED]	ORANGE, CA	TitleCompany	2
221	[REDACTED]	CORAOPOLIS, PA	TitleCompany	3
340	[REDACTED]	IRVING, TX	Lender	2
458	[REDACTED]	LAKE FOREST, CA	TitleCompany	1
520	[REDACTED]	IRVINE, CA	TitleCompany	1
710	[REDACTED]	SAINT PETERSBURG, FL	TitleCompany	3
730	[REDACTED]	BOCA RATON, FL	Other	2
871	[REDACTED]	SAN FRANCISCO, CA	TitleCompany	19

Document Totals By Submitter Type	
Submitter Type	Doc Total
Lender	18
Other	41
TitleCompany	108

County/Agent Copy Requests

- » e-Certified Copies
 - PRIA Standard to request during e-recording.
- » Historical Copies?

County/Agent Multi-Title Docs

- » **Sub-Recon and DOT w/AOR available in APEX**
 - Reach Out to LRMS Vendors to allow multi-title docs.
 - Work with Agents to facilitate once available with LRMS



Open Discussion



Date and Time for Next Meeting

February 19, 2026

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greg.dapkus@certnaca.gov



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Thank You!